# OLIVIA WRIGHT

### **PROFESSIONAL SUMMARY**

### **EXPERIENCE**

Dairy Queen, Charlotte, MI, Mar 2022 - Aug 2023 General Staff

I was responsible for handling money: making sure I gave correct change, counting tips, entering the correct amount given into the system, etc. I was also responsible for making products well and correctly and making sure customers received them in a timely manner. I also took orders, cleaned the store, and restocked items.

Cheryl's Gymnastics, Charlotte, MI, Jun 2015 - Jun 2021 General Staff

Although the position was unpaid, I was an assistant to my gymnastics coach alongside other girls my age. I was responsible for watching over kids and teaching them gymnastics skills once a week. I had to make sure all the kids were safe, happy, clean, and taken care of while they were under our watch. I also had to help my coach with whatever she needed, whether that was getting equipment out, teaching a specific child, or grabbing her something from the back room.

# **EDUCATION**

May 2027

**Advertising Creative** 

Michigan State University, East Lansing, MI I am currently a freshman, so my education at Michigan State is not complete yet.

June 2023

## **High School Diploma**

Charlotte Senior High School, Charlotte, MI

# **LANGUAGES**

English Native

### CONTACT

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United States



✓ wrighto3@msu.edu

## **SKILLS**

- WORKS WELL AND GETS ALONG WITH OTHERS.
- LEARNED HOW TO HAVE GOOD CUSTOMER SERVICE, AND MAKE SURE CUSTOMERS FEEL ACKNOWLEDGED AND APPRECIATED.
- ADAPTABILITY DUE TO
   WORKING IN A FAST PACED
   FNVIRONMENT
- PATIENCE WORKING WITH YOUNG CHILDREN.
- COMMUNICATION BETWEEN CUSTOMERS AND OTHER STAFF MEMBERS.
- CREATIVITY
- CRITICAL THINKING